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# FLORIDA INTERNATIONAL UNIVERSITY OFFICIAL UNIVERSITY PROCEDURE

## University Community (faculty, staff and students)

| SUBJECT   | EFFECTIVE DATE  | PROCEDURE<br>NUMBER | UNDERLYING<br>POLICY |
|---|---|---------------------|----------------------|
| MAINTENANCE AND OPERATION<br>OF UNIVERSITY BUILDINGS AND FACILITIES | January 2009  |                     |                      |
| RESPONSIBLE UNIVERSITY DIVISION/DEPARTMENT                          | RESPONSIBLE UNIVERSITY OFFICER                                  |                     |                      |
| Division of Administration<br>Florida International University      | University Treasurer/Interim<br>Chief Financial Officer 6-11.09 |                     |                      |

### PROCEDURE STATEMENT

The Facilities Management Department will be the central point of control and approval for the Maintenance and Operations of all University buildings and facilities.

The Facilities Management Department is state funded to maintain the functionality of E&G space as originally intended. PO&M funding provides for routine maintenance and support of E&G operations. Maintenance work is performed to offset the effects of normal wear and tear in the University E&G facilities. The university receives no funding to support or subsidize non-E&G entities or activities. This funding logic leads to two conclusions: (1) E&G will not be charged for normal and regular maintenance but can be charged for activities, support, and maintenance that exceeds routine levels. (2) Non-E&G entities must be charged for all support provided by Facilities Management.

### **REASON FOR PROCEDURE**

In order to maintain appropriate safety, health, environmental, building code compliance and overall standards for all University buildings and facilities, central control for the review and approval of all maintenance and operations projects must be approved by the Facilities Management Department prior to their implementation.

### **RELATED INFORMATION**

The staff of the Facilities Management Department will be responsible for the implementation of this procedure. The Facilities Management Department shall consult with the Office of Environmental Health & Safety and Risk Management Services when the maintenance or operation of a building, facility or laboratory involves hazardous and biohazardous materials or other substances subject to federal and state laws and regulations.

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|--|------------------|----------------|
| Administrative Office's Address  | Telephone Number | Fax Number     |
| John Cal<br>Associate Vice President, Facilities Management<br>Florida International University<br>University Park Campus<br>11200 S.W. Eighth Street, CSC 220 | (305) 348-4001   | (305) 348-4014 |
| Miami, Florida 33199   |                  | 1              |

2

### DEFINITION

The Facilities Management Department is an organizational unit of the Division of Finance and Administration of Florida International University and has been delegated the appropriate authority to define, implement and enforce this procedure.

### RESPONSIBILITIES

This procedure is applicable to all faculty, staff and students of the University who have the responsibility of abiding to it in its entirety.

### FORMS/ONLINE PROCESSES

The services provided by the Facilities Management Department can be found in their E&G/Non-E&G job schedules at <a href="http://facilities.fiu.edu/jobschedules.htm">http://facilities.fiu.edu/jobschedules.htm</a>.

#### REASON FOR PROCEDURE

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## **Florida International University**

## **Facilities Management Department (FMD)**

## **E&G/Non-E&G FMD Job Schedules**

The Facilities Management Department is state funded for routine maintenance of E&G space as originally intended. This maintenance work is performed to offset the effects of normal "wear and tear" in University E&G facilities and no charge is generally incurred. FIU does not receive any funding for subsidizing non-E&G operations.

All non E&G entities are charged for all services. E&G entities are charged for services outside of the routine maintenance scope.

## **ROUTINE** Jobs funded by Facilities Management

- Problems or repairs involving building components such as plumbing, drains, light fixtures and receptacles
- Normal housekeeping and cleaning
- Trash removal
- Standard window treatment repair and replacement
- Painting in accordance with the paint schedule-5 yr cycle (Standard color palette only)
- Standard bldg. signage, office name-plates, directories & monument signage

## CHARGEABLE Services provided but not Funded by Facilities Management:

- Installation and maintenance of new services: air conditioning, electric, water, etc. requested by the department
- Special housekeeping requests above normal service levels
- Special trash/recycle pickups
- Window treatment upgrades
- Painting more frequently than the 5 yr cycle Or non-standard colors
- Special request signage (events, conferences, meetings)

Carpet shampooing more frequently than Carpet shampooing in major public areas according to the carpet cleaning schedule established cleaning schedule (for questions on this schedule call 74630) (for questions on this schedule call 74630) Lock changes or additions and keys Repair of existing locks/hardware (doors, requested by the department. Note: the door hardware, locknetic prog.) Dean or Vice President must approve requests for keys and lock changes. We may not process certain types of lock requests and will discuss those with the individual departments Specialized or extraordinary pest control Pest control / Animal control Parking lot/Garage lighting Interior and exterior lighting maintenance Modifications or additions to systems, Air conditioning repairs (too hot/too cold) • such as electrical or air conditioning as a set point 75 ° F result of program changes or increased needs Hanging of pictures/plaques, bulletin Hanging of bulletin, white boards, a/v boards, a/v brackets in offices & brackets & flags in classrooms conference rooms Building or office renovations required to Forced office moves as determined by accommodate changes in program (Space Academic Space Management Committee Authorization) Security changes if due to a change in the Fire alarm systems department's requirements, i.e. additional alarms, locks, and maintenance of such equipment (surveillance systems) Replacement of lost keys Document shuttle service between campuses (Inter-office mail, etc.) Special event setups Graffiti removal

### Restroom Maintenance

- Carpet replacement, min. 7 year cycle
- Repair of industrial ice machines installed with original building
- Water fountains
- Repair of building material and equipment (compressors, vacuum pumps)
- Damage due to leaks or minor plumbing problems - Water leaks (roof/windows etc.)
- Public area maintenance
- Elevator maintenance/ repairs (Contractor)
- Walk-off mat replacement
- Building safety corrections i.e., broken railings, electrical covers, exposed wires

- Modifications or additions to occupied space requested by the department
- Transportation of furniture & equipment
- New furniture assembly requested by the department
- Office relocations
- Demolition and/or removal of student construction

## **FMD Rates**

\$25.00/hour 1 hour minimum ½ hour increments Material: Material + 10%